

VERVE
HOME PHONE
BASE

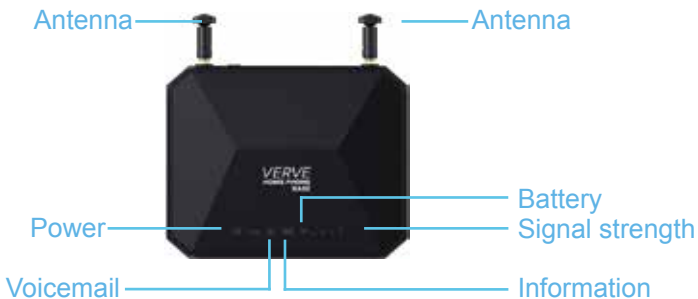
User Guide



Consumer Cellular®

GET TO KNOW YOUR DEVICE

Top View



Back View

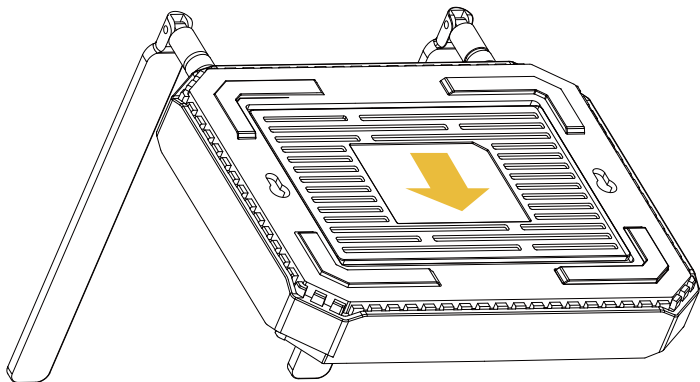


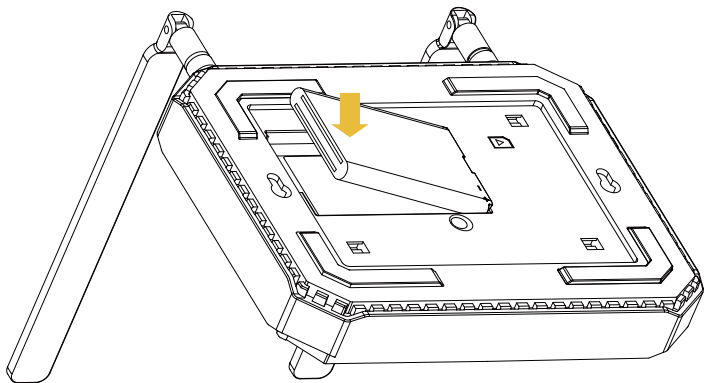
LET'S GET STARTED

Your Verve Home Phone Base base lets you use your home phone anywhere.

1. INSTALL THE BATTERY

a. With the bottom facing up, sandwich the Verve Home Phone Base between your hands. Slide your top hand down to remove the back cover.

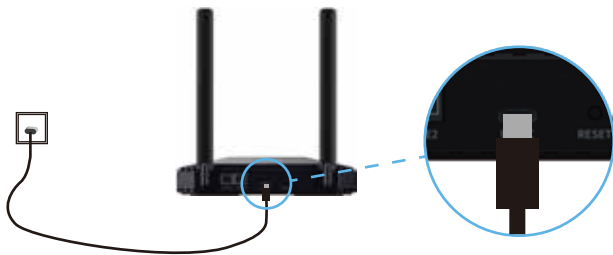




- b. Insert the battery by aligning the golden contacts on the battery with the contacts in the battery compartment. Gently push down on the battery until it clicks into place.
- c. Replace the back cover.

2.CHARGE THE BATTERY

- a. Connect the charging cable to the charging port on the device. Do not force the connector into the charging port.
- b. Plug the power cable in to a standard power outlet.



Note: If the device will not be used for a long time, please remove the battery.

3.INSTALL THE ANTENNA

a.Your Verve Home Phone Base is equipped with 2 antennas. Install the antennas before use by attaching them to the gold ports on the back of the device and turning clockwise until tight.

b.Fold the antenna so that it stands vertically when the device is placed on a surface.

4.CONNECT A PHONE

a.Your device works with your wireless service provider's cellular network.




Place your device in an area where there is a strong signal, typically near a window or wall.





b.Connect your phone line to port 1 or port 2 on the Verve Home Phone Base.

c.Press and hold power for more than 3 seconds to power on the device, the power light will turn green. Now you can make and receive calls from your phone!

STATUS INDICATORS

Indicator	Status	Description
 Power	Green solid	Powered on
	Green blinking	Shutting down
	Off	Powered off
 Voicemail	Green blinking	New voicemail message
	Off	No new voicemail message
 Information	Green solid	Software update in process
	Green blinking rapidly 1s interval	Ready to update
	Green blinking slowly 3s interval	Software update successful
	Red blinking 2s	Software update failed

STATUS INDICATORS

Indicator	Status	Description
 Battery	Green solid	Normal battery level $\geq 20\%$
	Green blinking	Normal battery level (charging)
	Red solid	Low battery level $< 20\%$
	Red blinking	Low battery level (charging)
	Off	No battery installed
 Wireless service	Network icon and 4 bars on Green	Connected to the network
	Network icon on Red and bars off	Need PUK/PIN code or other account issue
	Network icon red blinking and bars off	Limited or no service, Searching for service, IMS registration failed, etc.

USING YOUR DEVICE

Learn how to make calls with your device.

POWERING ON/OFF

Press the **Power Button** for more than 3 seconds and the device will turn on.

Pressing the **Power Button** again for more than 3 seconds will turn off the device.

CONNECTING TO A PHONE

Plug your phone into the **PHONE 1** port on the device through a phone cable.

NOTE: The **PHONE 2** port can be used to connect an additional phone, or cordless base station. All telephones connected to the device will use the same telephone number.

PHONE CALLS

Placing a Call by Dialing

1. Pick up the handset of the connected home phone.
2. Dial the phone number.
3. Wait 4 to 8 seconds for the call to be connected automatically.

NOTE: You will need to dial 10 digits even for local numbers.

Answering a Call

When the phone rings, pick up the handset to answer it.

If the telephone has hands-free function, you can answer the call by pressing the hands-free button.

Ending a Call

During a call, hang up your home phone by pressing the hands-free button or returning the phone receiver to its base.

ADJUSTING VOLUME

You can adjust call volume using the volume controls of any connected phone or the device's Volume Setting Mode.

1. While on a call, quickly press ** or ## to enter Volume Setting Mode.
2. Press * to turn the volume down or # to turn the volume up.

NOTES:

- There are four settings, volume levels 1-4; level 4 is the default. When you're at the highest level 4 or lowest level 1, you can't adjust the volume anymore and will hear the indication sound.
- If your home phone(s) have volume controls, they are independent of the device's Volume Setting Mode.

MANAGING YOUR VOICEMAIL

Your device can divert calls to voicemail, so callers can leave voicemail messages when they cannot reach you.

When a voicemail message is waiting, the voicemail indicator on the device flashes, and you can hear an intermittent dial tone when you pick up any connected phone handset.

Checking Your Voicemail Messages

1. Dial 1# on the connected home phone. Wait 4 to 8 seconds to connect to your voicemail box.
2. If prompted, enter your voicemail password.
3. Follow the prompts to listen to and manage your voicemail messages.

Setting Voicemail Options

1. Call voicemail, as explained above.
2. *955*866*xxx#, use this engineering command to set the voicemail number to xxx.

NOTE: For detailed information, please contact the service provider.

SETTING UP A CONFERENCE CALL

When the call waiting and three-way call features are available, you can switch between two calls or set up a conference call. With this feature, you can talk to two people at the same time.

NOTE: The call waiting and three-way call features need network support and may result in additional charges. Please contact your service provider for more information.

1. Place the first call.
2. Once you have established the connection, press the **Flash** (or **Talk**) key on your phone.
3. When you hear a dial tone, dial the second number.
4. When you're connected to the second party, press the **3** key and then **Flash** (or **Talk**) key to complete the three-way connection.
5. To end the conference call, hang up your home phone or return the phone receiver to its base.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

NOTE: If your phone does not have a **Flash** (or **Talk**) key, use the off-hook mechanism supported by your phone instead.

USING CALL WAITING

Call waiting allows you to be notified of incoming calls while on a call. Press ***43#** or **#43#** to enable or disable the call waiting feature. When you're on a call and another call comes in, you will hear two tones.

- Press the **Flash** (or **Talk**) key to hold the current call and accept the waiting call. You can press the **Flash** (or **Talk**) key again to switch back and forth between calls.
- Press 1 and the **Flash** (or **Talk**) key to end the current call and accept the waiting call.
- Press 0 and the **Flash** (or **Talk**) key to reject the waiting call.

NOTE: Your device comes with standard three-way calling and call waiting support. Operation of these features will vary depending on your home phone equipment.

FORWARDING INCOMING CALLS

The call forwarding feature allows you to forward your incoming calls to another phone number, such as your mobile phone or office number even when your phone is turned off. You can continue to make calls from your phone when you have activated call forwarding.

Always forward

1. Press ****21*** on your connected phone.
2. Dial the 10-digit number to which you wish to forward your calls.

3. Press #.

(Example: **21*1234567890# forwards your calls to the phone number 123-456-7890)

4. Wait for 3 seconds and until you hear a confirmation tone for the forwarding to complete before hanging up.

NOTE: To un-forward calls, press ##21#. Please wait for 3 seconds and until you hear a confirmation tone for the un-forwarding to complete before hanging up.

Forward when busy

1. Press **67* on your connected phone.

2. Dial the 10-digit number to which you wish to forward your calls.

3. Press #.

4. Wait for 3 seconds and until you hear a confirmation tone for the forwarding to complete before hanging up.

NOTE: Press ##67# to un-forward calls.

Forward when unanswered

1. Press **61* on your connected phone.

2. Dial the 10-digit number to which you wish to forward your calls.

3. Press #. Or press **[DelaySec]#.

NOTE: [DelaySec] represents the duration of no answer.

(Example: **61*1234567890**10# forwards your calls to the phone number 123-456-7890, if you don't answer the calls in 10 seconds.)

4. Wait for 3 seconds and until you hear a confirmation tone for the forwarding to complete before hanging up.

NOTE: Press ##61# to un-forward calls.

Forward when unreachable

1. Press ****62*** on your connected phone.
2. Dial the 10-digit number to which you wish to forward your calls.
3. Press **#**.
4. Wait for 3 seconds and until you hear a confirmation tone for the forwarding to complete before hanging up.

NOTE: Press **##62#** to un-forward calls.

SAFETY PRECAUTIONS

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Only authorized service providers shall replace battery.
(If the battery is non-user replaceable).

- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

FCC COMPLIANCE

This device complies with part 15 of the FCC rules.

With FCC ID:2AWF6-SD3000. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If

this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Federal Communication Commission (FCC) Radiation Exposure Statement When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

Warranty

The Consumer Cellular Home Phone Base is covered by a limited warranty provided by and through the mobile operator from which you purchased the Consumer Cellular Home Phone Base. Such limited warranty contains significant restrictions. Please contact your carrier for the scope of the warranty and any warranty assistance.

The Consumer Cellular Home Phone Base warranty provided by your mobile operator is your sole remedy and liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Consumer Cellular or START shall not be liable for any loss of profits or indirect, special, incidental, or consequential damages resulting from or arising out of or in connection with use of this product, whether or not Consumer Cellular and START had been advised, knew, or should have known of the possibility of such damages, including but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

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